









EU Revision number: 1 Date: 03-2018

### ICS PERFORMANCE GUARANTEE

The ICS Performance Guarantee combines our films with other qualified components to form a system which is guaranteed to be compatible and provide superior performance. As your finished Avery Dennison graphics have already withstood rigorous scientific testing and met a stringent set of durability and physical performance, so you know what to expect when buying your Avery Dennison graphics products.

The ICS Performance Guarantee only extends to you as the original purchaser of the Avery Dennison graphics products and is not transferable.

#### Warranty overview

Avery Dennison Automotive Window Films	Product Series	Warranty Period in Years*	Application Surface	
		Indoor	Flat	Slightly Curved
High Performance	HP Pro	5	•	•
	HP	4	•	•
	HP Safety	4	•	•
Non Reflective	NR Pro	5	•	•
Infrared	Shield	5	•	•

\*Warranty period starts from installation date of the product













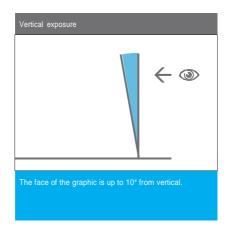
# Avery Dennison® ICS Performance Guarantee Additional information on Automotive Window Films Warranty

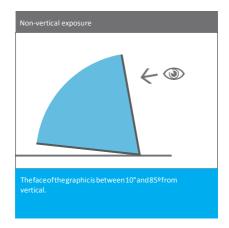
#### Definition of warranty and potential warranty reductions.

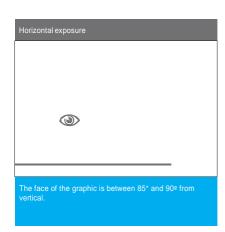
During the warranty period, Avery Dennison warrants that the films will not deteriorate excessively, shall be free from adhesive failure, cracking, delamination, demetallization and that the color of the AWF product shall not fade, i.e the product remains effective for its purpose when viewed under normal conditions.

The actual performance life will depend on a variety of factors, including selection and preparation of substrate, angle and direction of exposure, application methods, environmental conditions and cleaning/maintenance of the films. In case of films used in areas of high temperatures or humidity, high altitudes, industrially polluted areas or the warranty will be further reduced below levels stated in this ICS Performance Guarantee document.

#### Angle and direction of exposure.







#### Definition of warranty and potential warranty reductions.

High elevations: In mountain areas UV damage is increased over exposures at sea level. This is due to the air being thinner and therefore damage of UV radiation increases significantly.

Congested urban or industrial areas: Due to increased smog, pollutants and particulates in the atmoshpere, applications have reduced durability expectations. Also horizontal application traps chemicals on the surface of the material, increasing the impact of UV exposure and reducing durability.













## Avery Dennison® ICS Performance Guarantee Additional information on Automotive Window Films Warranty

#### Zone system Europe

Based on a 3-tier climatic Zone System, product applied in regions located in Zone 1 will perform in vertical and non-vertical/horizontal applications as stated in the product datasheets and this particular ICS Performance Guarantee Bulletin.

Exclusively for automotive window film products, the warranty in Zone 2 and Zone 3 is identical to Zone 1, both in vertical and non-vertical/horizontal, as reported in the table below.

Zone 1 (values as	inthis ICS Bulletin)	Zone 2		Zone 3		
Vertical	Non-vertical / Horizontal	Vertical	Non-vertical / Horizontal	Vertical	Non-vertical / Horizontal	
5	5	5	5	5	5	
4	4	4	4	4	4	

Warranty in years

#### Zone chart

Albania, Andorra, Austria, Belarus, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Czech Republic,

Denmark, Estonia, Finland, France, Georgia, Germany, Hungary, Iceland, Ireland, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxemburg, Macedonia F.Y.R., Moldova, Monaco, Montenegro, The Netherlands, Norway, Poland, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine, United Kingdom, Vatican

Armenia, Azerbaijan, Cyprus, Greece, Kazakhstan, Kyrgyzstan, Malta, Mauritius, Portugal, South Africa, Spain, Tajikistan, Turkey, Turkmenistan, Uzbekistan.

Algeria, Bahrain, Egypt, Irag, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Tunisia, United Arab Emirates, Yemen,

#### Limitation of Liability

Subject to any limitations or exclusions imposed by mandatory applicable law and the exclusion of any indirect, incidental or consequential loss, damage or injury, including without limitation, loss of anticipated profits, goodwill, reputation, or losses or expense resulting from third party claims. Avery Dennison's aggregate liability to the original purchaser, whether for negligence, breach of contract, misrepresentation or otherwise, shall in no circumstances exceed the price of the defective, non-conforming, damaged or undelivered Products which give rise to such liability as determined by net price invoices to Purchaser in respect of any occurrence or series of occurrences.

For further details regarding the limitation of Seller's liability under this warranty, please refer to Avery Dennison's general terms and conditions of sale, which shall be applicable to all Avery Dennison products that are sold.



WARRANTY: All Avery Dennison statements, technical information and recommendations are based on tests believed to be reliable but do not constitute a guarantee or warranty. All Avery Dennison products are sold with the understanding that purchaser has independently determined the suitability of such products for its purposes. All durability statements based on middle European exposure conditions. Actual performance life will depend on substrate preparation, exposure conditions (location, angle, and orientation) and maintenance of the film. For instance, in the case of signs facing south; in areas of long /high temperature exposure such as southern European countries; in industrially polluted areas or high altitudes, exterior performance will be decreased. All Avery Dennison's products are sold subject to Avery Dennison's general terms and conditions of sale, see http://terms.europe.averydennison.com

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